TripTix by R1®

Product Announcement

Version 4.1.13

This announcement describes changes made to the TripTix Windows and CDX platforms for the 4.1.13 release. More information on these changes is available through the Client Hub or by contacting your Client Relations Manager.
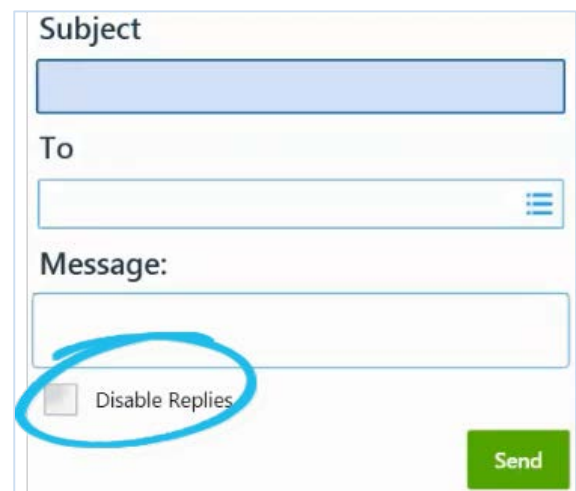
Administration

New Features and System Settings for In-app Messaging

Numerous updates were made to the in-application messaging system to afford more flexibility for administrators to control replies, including reply recipients.

Specifically, when applicable, those with permissions can disable replies for a message they generate.

Not only can you determine whether a system message can be replied to, but you can also decide whether users can select **Reply All** when addressing a message.

If the **Reply All** system setting is **On**, replies are defaulted to send to all recipients of a message. **Reply All** is unavailable, however, if the set **Max 'Reply All' Recipients** limit is exceeded.

Added Option to Request Addendums from a Custom QA/QI Form

As a supervisor or QA manager, it is now possible to request an addendum when completing a review using a custom QA/QI form.

To enable this feature, the **Supervisor Requested Addendum** system setting must be set to **On**.

Expanded Option for Sending Notifications to Groups

Department administrators can now send notifications to groups of users within their department, making the distribution of notifications to particular subsets of individuals easier and more efficient.
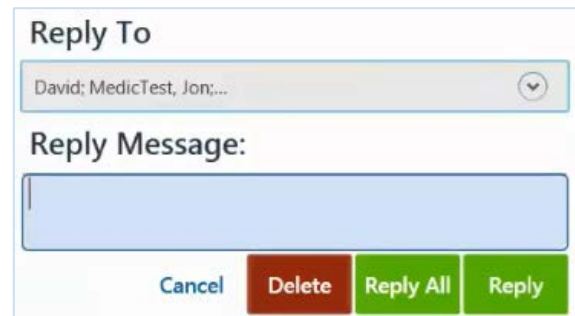
Improved Logging in Access History

When viewing a Run Summary, the *Access History* section now includes details in the log message to indicate if a user viewed a run record PDF using the Patient Lookup feature. This expanded logging feature further increases action transparency and promotes more comprehensive tracking.

Run Record

Enabled Viewing of a Reply Message's Recipient List

For users, enhancements were made to the in-application messaging system that will allow them to see to whom they are replying. In addition to increasing transparency, this feature helps ensure that only the proper individuals are receiving the reply message as intended.
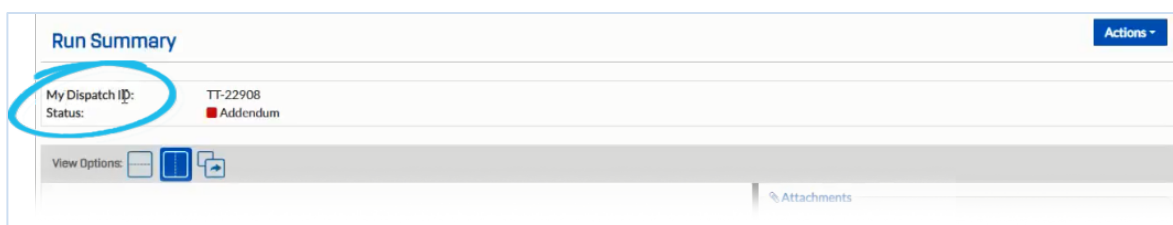

Bolded Labels in Mini Narratives

Auto-generated mini narratives that are seen for certain events and assessments are now easier to read with distinct, bold labels. Keeping labels bolded and data un-bolded affords an enhanced reading presentation for both users and reviewers alike.

Assessment Events		
Date	Time	Description
03-05-2019	09:35	Pulse is Auscultated. Respiratory rate is . **LOC:** AAOx2. **Mental Status:** Combative. **Neurological Status:** Arm Drift-Left. **Mental/Neuro Comments:** Test mental comment.

Added Run Details Section to Run Summary

At the top of the *Run Summary* page is a new details section with the record's dispatch ID and status, giving users quick information about the run that they are currently viewing or evaluating.
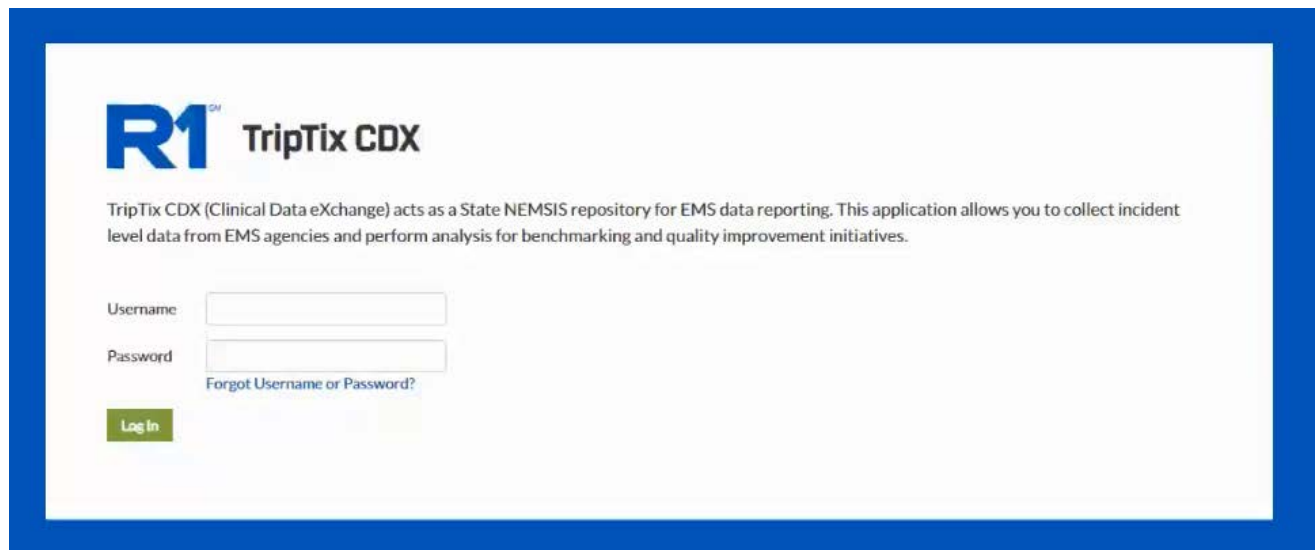
New Requirement Indicator

As users generate a report, a Requirement indictor can be made visible at the bottom of the window, offering complete transparency into how many errors or warnings must be resolved before the run can be finalized.

Rebranded Login Screen

In line with the interface itself, the *Login* page has now been rebranded with the R1 logo and colors, giving the entire solution a fully streamlined look and user experience.

Removed Date/Time Filter

In the tables listing run records that are incomplete or in the Addendum, Correction, or Validation Errors queues, the **Date/Time** field has been removed when searching for run records and, by default, the **Only my runs** checkbox is selected to ensure that the list readily returns runs exclusive to the user.

PDFs Made to Support Zero as Beginning Mileage

For agencies that reset vehicle odometers for each run record in order to calculate mileage more quickly and efficiently, the PDF of a run record that has **0** entered for **Beginning Mileage** now renders appropriately.

Sorted Previous Patient Matches to Top of List

Previous patient matches are now sorted to the top of the list when conducting a patient lookup, presenting the most likely matches upfront.

Updated Login Reminders to Include Number and Edit Run Button

When users receive a reminder upon login regarding a run record that requires attention, an **Edit Button** is seen within the reminder message. This button takes the user directly to the run record in question so that it can readily be resolved, forgoing the need for the user to take multiple steps to locate said record.

In addition, the login reminders now include a count of how many reminders exist for the user. Reminders can be acknowledged or addressed as appropriate. Once resolved, the same reminder will not pop up upon next login.