

# TripTix<sup>®</sup> Product Announcement

## Version 4.1.7

This announcement describes changes made to the TripTix Windows and CDX platforms for the 4.1.7 release. More information on these changes is available through the <u>Client Hub</u> or by contacting your Client Relations Manager.

# Administration

## New PDF Template and Settings

To improve the PDF output from TripTix, various system settings have been added that allow elements without data to be hidden from the PDF. In this way, the PDF is more streamlined and contains only the available and completed run data.

- Allows sections to split between pages If On, sections can be split between two pages if needed. This function minimizes the amount of space used up in the PDF, resulting in a shorter document. This setting is Off by default.
- **Hide empty sections on PDF** To save space on the PDF, this setting, when **On**, retracts sections from the PDF that do not contain any data. This is particularly useful, for example, when a patient was not transported because many sections, such as the *Destination* section, would not be applicable. This setting is **Off** by default.
- Hide empty fields on PDF – When On, this setting collapses fields in the run that were not filled out. By default, this setting is Off.
- Auto-preview PDF before Finalization – If On, a run can only be finalized after the PDF is previewed. This allows users to catch any potential errors before officially submitting a run. The default is Off.





## New Custom Form Option

As an administrator, you have the option of creating a custom form. This custom document is not restricted to being a review form. Instead, this form can give QA and Administration staff the opportunity to answer additional questions after run finalization.

Create Form	×
Title: *	
Туре: *	Custom Form 🔹
Description: *	New Description
	Cancel Continue

Custom forms can be attached to a run record from the new Review Summary page.

#### New System Settings

A series of new system settings help you better manage CAD imports and more.

5 entries (82 total)		
Feature		
✓ TripTix CAD		
Import Fire Number as 🛛	On Off	Patient ID
Import records without a vehicle	On Off	
Import Other Incident Number as \Theta	On Off	Law Enforcement Report
Overwrite data with imported CAD data 🥹	On Off	
Include Update Button for New CAD Data 🚱	On Off	

Setting	Description
Import Fire Number as	When <b>On</b> and importing CAD data, the <b>Fire</b> <b>Number</b> is imported as <b>Report ID/Number</b> for the selected <b>Report Type</b> . If <b>Off</b> , this number is imported as the <b>Response Number</b> .
Import Other Incident Number as	When <b>On</b> and importing CAD data, the <b>Other</b> <b>Incident Number</b> is imported as the selected <b>Report Type</b> .
Overwrite Data with Imported CAD Data	If <b>On</b> , allows existing data to be overwritten with data from the CAD import. If <b>Off</b> , data is not overwritten and retains the data previously entered by the medic.



Setting	Description			
Include Update Button for New CAD Data	Enables a button to appear on the page that, when clicked, updates the run record with new CAD data when available.			
	Gender			

## Improved CAD Import Timestamp Column

A timestamp to indicate when CAD was last imported now appears in applicable tables. Thus, if a run is edited at a later date or time, the proper last updated/imported time can be recalled.

Update CAD Data

## Populated Response District from CAD

When importing CAD data, if your system typically specifies a **Response District**, this information is populated appropriately upon data import.

## Added NCBP Format Option for Exports

As a DOH Administrator, you can now export NEMSIS data to National Collaboration for Bio Preparedness Integration (NCBP).

# Run Record

## Enhanced Run Record PDF

Several enhancements were made to the run record PDF so it is more readily previewed and interpreted. For example, users can preview the

Important										
Event data start and end when exporting.	date will t	be base	ed on th	ne Dat	te/Time ca	all was re	ceived	in the s	stem	
, ,										
Туре	Event	Data			•					
Version	NEMS	IS v3.4	1.0 •							
Date Range	07/01	2017	Ê	to O	7/25/2017	Ê				
Mandatory Data Only 🛛	Yes	•								
Include Attachments 0	No	۲								
NCBP Format O	No	٠								
Max # Events Per File	No No	3								

PDF without faxing the run, more easily navigate the PDF in TripTix Windows with the use of new controls, and even attach .PDF documents to the PDF when it is appropriate.

## Embedded Attachments in PDFs

Documents in the .PDF format can now be added as attachments and embedded in TripTix run records so they can be shown on the PDF that is generated for the overall run record.

## Included Vitals Section in PDF

PDFs of run records generated in TripTix Windows or Web now include a *Vitals* section, clearly showing, in chronological order, the trends in regard to the patient's vital signs.



## Included Option to View a PDF Outside the Fax Menu

A **View PDF** option now allows users to view a PDF of an incomplete run record without having to go through the faxing process to do so.

This option is accessible from the *Create New Run Record* page and appears as a selection (**View**) in the **Actions** 

menu of runs listed in the Recent Records and Incomplete Runs tabs.

## **Enhanced PDF Viewer**

When the Help link is clicked in the TripTix Windows **Menu**, users are taken to a more robust viewer that enhances the way in which users can find information using the Help document. The PDF viewer now supports zoom capabilities, manual entry of a page number for quick



navigation, scrolling from page to page, and more.

#### New Run Summary Page

A new Run Summary is available in CDX that contains the run record's PDF, comments, links to any attachments or forms associated with the run, history details, and more.

With this comprehensive information all in one easy-to-interpret location, users and administrators alike can quickly determine whether further additions are required. Further, with **Attach** and **Add** buttons available from the *Run Summary* page, these additions can be readily made when identified without having to navigate to another location.

			Attachments	
*	Run Record Department (44444) 123 Main Street MECHANICSBURG, PA 17055	TripTis EMS Patient Care Record foldent II: fast summary Response II: test summary Unit: Ten Record Ambulance - 1.A Date: 06 21-2017	08/22/2017 15:04 - squiggle gif - test 08/21/2017 15:48 - Capture PNG - This is a file attachment Completed Forms	Atlach Fil
Patient Information Name Address			08/21/17 17 04 - Ryan Smith's Custom Form - Ryan Smith 08/21/17 9 18 - Patient Summary - Ryan Smith 08/21/17 15 46 - Supervisor Review - runrecord supervisor	
Age	Gender			
Date of Birth	Race/Ethnicity			Attach Forn
SSN	Driver's License			
Phone	Email		1 Comments	
Residence Status	ID Band		Rvan Smith 09/21/2017 16:16:57	- Active Participants
Weight	Height		Man, this run summary	
Pick Up	Destination			Ryan Smith
	Location Type			
Location Type	Hospital Designation	4 Y		
Multiple Patients	Destination Reason			





## **Diversified Saving Options**

A new **Home** button appears in the upper-right corner of the page when completing a run record in TripTix Web. With this addition comes slightly adjusted functionality of the **Save** button so that it is more intuitive for users.



When clicking **Save**, the run is saved and users can resume working on it again later. This option is most useful when a medic receives another call to service yet has not completed the current record.

Clicking **Home** opens up the *View All Errors* window, from which users can exit the run record with or without saving it.

#### **New Fax Provider**

For improved rendering of faxed run record, Intermedix has transitioned to using Retarus as its fax provider. Faxes through Retarus render at a higher resolution, offering more distinct clarity while still including the essential information with each fax so users and administrators alike can see details such as fax IDs and submit times.

Trip Information			
Dispatch ID	Not Applicable	Dept. Directive	
Date		Unit Type	
Responding Unit	M108 - M108	Response Type	911 Response (Scene)
Station		Primary Role	Ground Transport
Platoon		Patient Disposition	Patient Treated, Transported
			by this EMS Unit
Response		Dispatched As	
Desponse District		Response Mode	Emergent (Immediate
Response District			Response) - Lights and Sirens
		Found to Be	