

TripTix®

Product Announcement

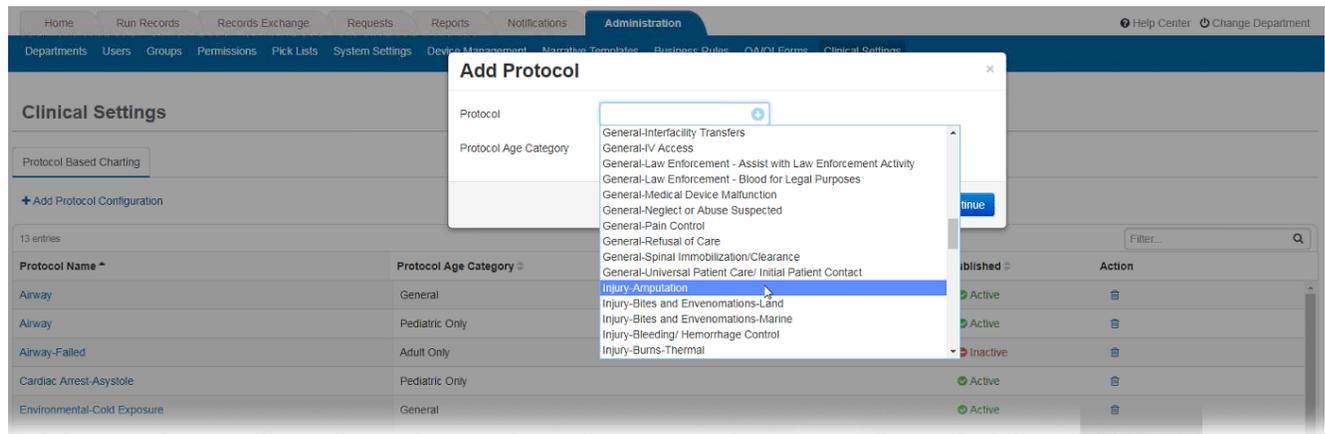
Version 4.1.9

This announcement describes changes made to the TripTix Windows and CDX platforms for the 4.1.9 release. More information on these changes is available through the [Client Hub](#) or by contacting your Client Relations Manager.

Administration

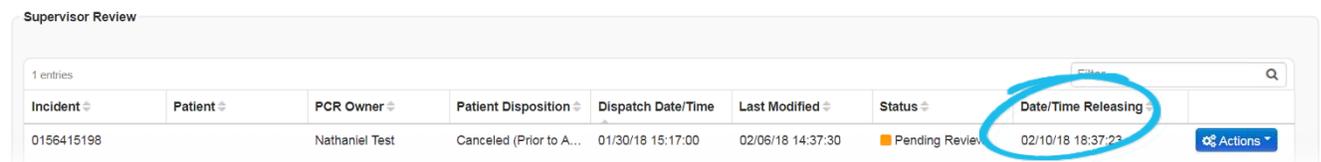
New Protocol-based Charting

To make charting easier while also ensuring providers are following protocols and documenting such adherence, the option now exists to enact protocol-based charting. Administrators can specifically define which procedures, medications, and assessments are required and should thus be added to a run report when a particular protocol is selected. Not only does this promote protocol compliance, but it further helps the medic document a run record more quickly and completely.



Indicated Time Remaining Before Auto-release

Administrators are now readily able to tell how long a run record will remain in a Pending Review queue, such as Supervisor Review. Specifically, a new **Date/Time Releasing** column in the pending review tables indicates when the run will auto-release, giving administrators a clear deadline before which to have the appropriate user take any necessary action.



Enabled Deletion of Department QA/QI Forms

Department-level forms can now be permanently deleted by a user when applicable. This deletion can occur after such a form is unpublished.

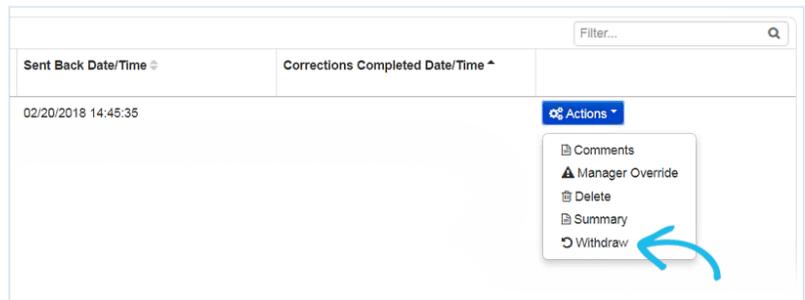
New Option to Set Vital Sign Defaults

Via **System Settings: PCR Data**, administrators can now set default values for the following vital signs fields: **Assessment Blood Pressure Method**, **GCS Qualifier**, **Method of ECG Interpretation**, **Method of Heart Rate Measurement**, **Temperature Method**, and **Vitals Temperature Scale**.

Field Name	Data Entry	PDF	Spell Check	Default Value	Usage
▼ Events Section (8)					
▼ Vital Signs Array (8)					
Assessment Blood Pressure Method				Doppler	*NEMESIS Required
GCS Qualifier				Eye Obstruction Prevents Eye	*NEMESIS Required
Method of ECG Interpretation				Manual Interpretation	*NEMESIS Required
Method of Heart Rate Measurement				Palpated	
Temperature Method				Oral	
Vitals Comments	<input type="checkbox"/> On <input type="checkbox"/> Off	<input type="checkbox"/> On <input type="checkbox"/> Off	<input type="checkbox"/> On <input type="checkbox"/> Off		
Vitals Temperature Scale	<input type="checkbox"/> On <input type="checkbox"/> Off	<input type="checkbox"/> On <input type="checkbox"/> Off		Fahrenheit	

Added Ability to Withdraw Addendum and Correction Requests

As a QA Reviewer or Department Administrator, it is possible to withdraw a request for an addendum and/or corrections if that request is no longer valid or applicable. Once a corrections request is withdrawn, the run returns to Pending Review and can be finalized.



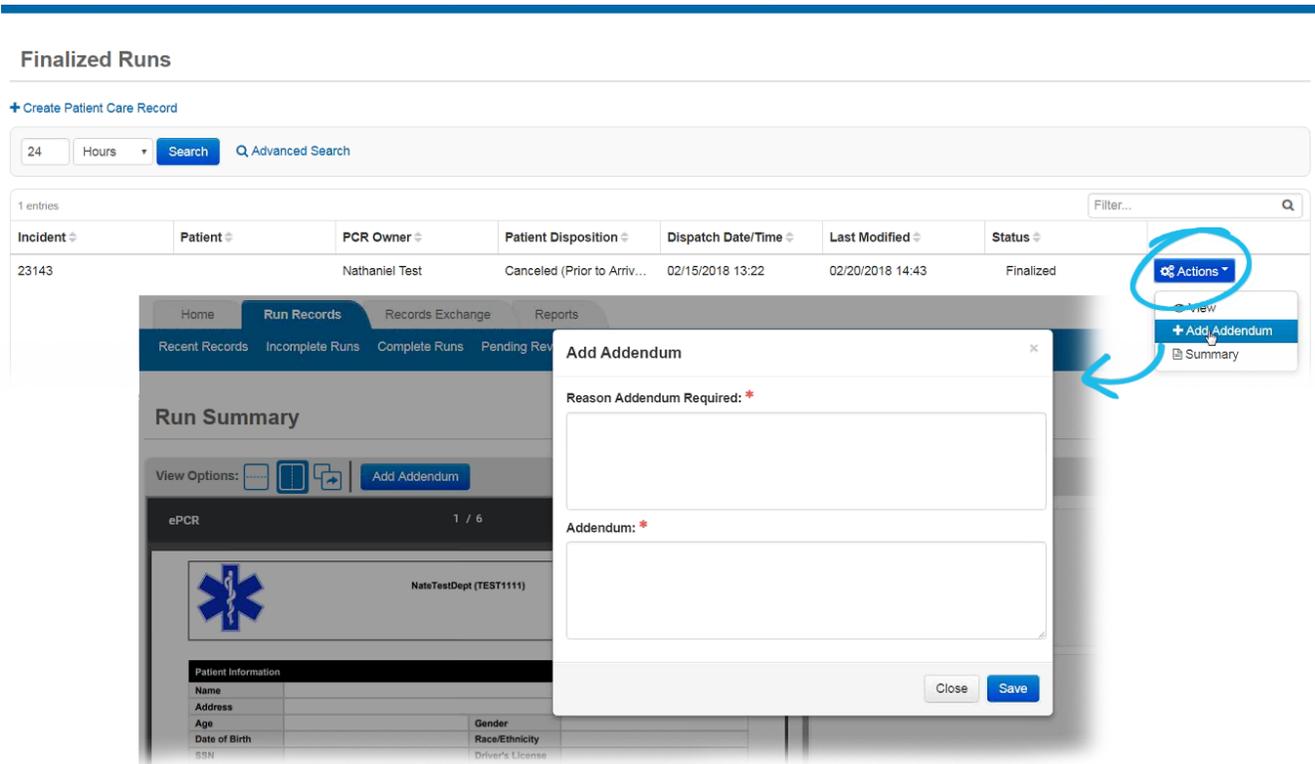
Enabled QA Reviewers to View Runs in Corrections and Addendums

QA Reviewers now have the ability to view run records in the Corrections and Addendums queues without having full Department Manager privileges.

With this permission, QA Reviewers can see the status of runs for which they requested corrections or addendums, but they remain limited in particular administrative tasks that they do not require permissions to perform.

Streamlined Process for Adding an Addendum

When adding an addendum for a Finalized run, click the **Actions** menu and select **Add Addendum**. This action will now take you directly to the *Run Summary* page with the *Add Addendum* window open so you can readily input details surrounding the request.



The screenshot displays the 'Finalized Runs' section of the Intermedix interface. A table lists run records with columns for Incident, Patient, PCR Owner, Patient Disposition, Dispatch Date/Time, Last Modified, and Status. A red circle highlights the 'Actions' menu for a specific run, and a red arrow points to the 'Add Addendum' option. An 'Add Addendum' modal window is open, showing a 'Reason Addendum Required' field and an 'Addendum' field. The background shows a 'Run Summary' page with a patient information table.

Incident	Patient	PCR Owner	Patient Disposition	Dispatch Date/Time	Last Modified	Status
23143		Nathaniel Test	Canceled (Prior to Arriv...	02/15/2018 13:22	02/20/2018 14:43	Finalized

New Manual Assignment for Supervisor Review

Similar to the capabilities seen in TripTix 3, supervisors with the Assign Reviews role can now assign ePCRs to another supervisor within their department. This action moves the ePCR from Unassigned to Assigned, listing to whom the record is thus assigned. Supervisors can also electively review a run without having to first assign it to themselves.

New Escalate to Medical Director for Review

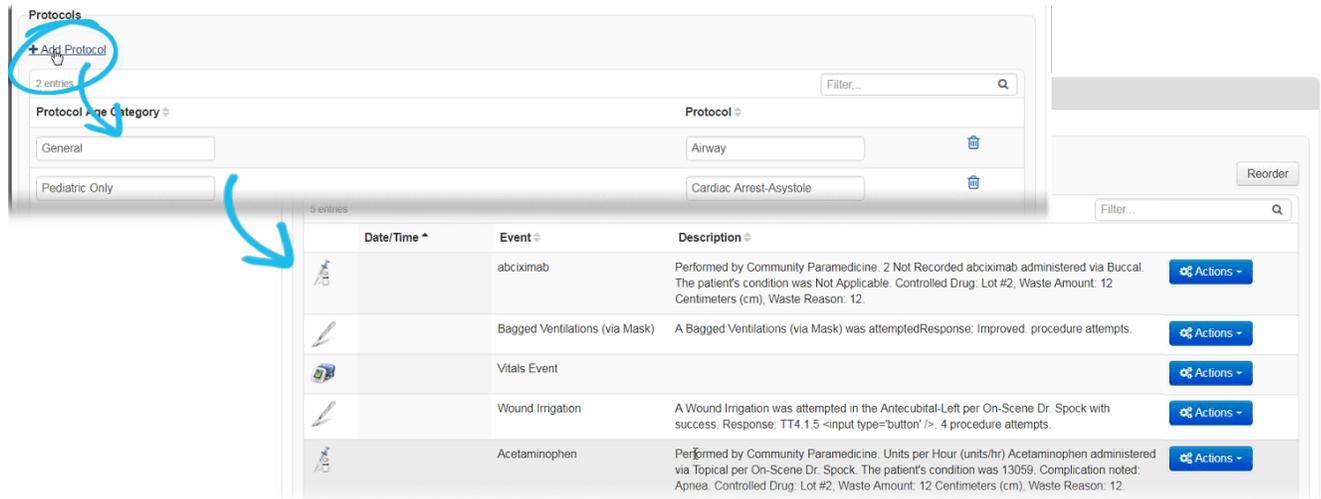
In instances where a run record requires further review by the medical director for a given department, the option exists to escalate the run record to the medical director for review.

When assigned to a medical director, that individual receives an email notifying them of the run record requiring review. Once the medical director completes the review, the individual requesting the review receives a Review Completed email.

Run Record

New Protocol-based Charting

In both TripTix Web and Windows, the option now exists to implement protocol-based charting. If configured by your department, this new feature automatically adds specific events to a run record upon selection of a protocol.



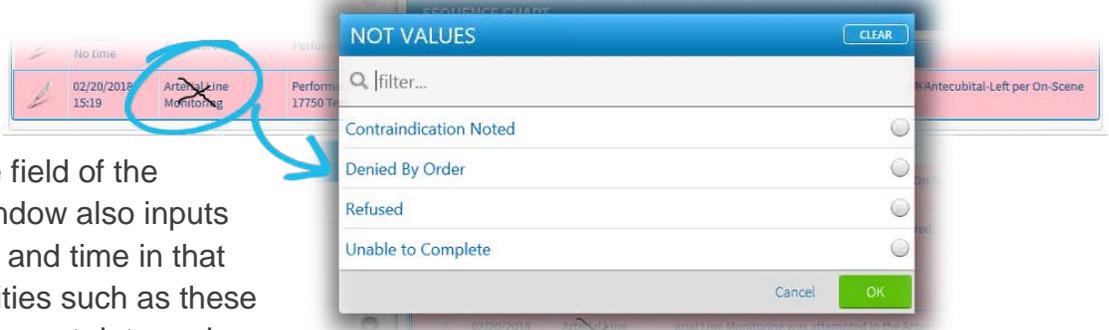
For example, if the **General-Cardiac Chest Pain** protocol is selected, the run record populates with events the medic must edit or update as necessary. In the instance of chest pain, the run may automatically add an initial assessment, an aspirin medication event, and a 12-lead ECG procedure.

The specifics as to what is required for a given protocol is up to regional/department protocols and is completely configurable by an administrator.

New Inking Options

In TripTix Windows, users can now ink a check mark on an event's **Date Time** field and have that event set to the current date and time. If a user inks an **X** on a procedure or medication event, the *Not Values* list opens.

Similarly, inking a check mark in the time field of the *Quick Times* window also inputs the current date and time in that field. Inking abilities such as these are available for most date and time fields within Windows.



Increased Width of Corrections Box

When hovering over the **Corrections** button in the upper right corner of a run record in TripTix Web, the pop-up box that appears has an increased width, being able to show more details of any corrections required or requested.

Added Search Box in Header for Finding Records

A search box on the upper right-hand side of the header allows you to search for a run record quickly and easily. Enter the run's incident number in the text box to return the desired record.

When only one run corresponds with the searched incident number, that run's *Summary* page opens up immediately. If the search returns more than one record, you can view the summaries for these runs to determine which one you want to open.



If the incident number is invalid and no run record associated with it can be found, a message appears to indicate this as well.

New Ability to Manage Addendums, Corrections, and Validation Errors in Windows

To make resolving addendum requests, corrections, and validation errors even easier and more convenient for users, medics can now add and respond to these issues directly from within TripTix Windows.

From the *Recent Records* window, users can click a plus icon and add the addendum directly from the *Preview PDF* window. Similarly to how one would add an addendum, for validation errors, users simply go to the *Recent Records* window and select the edit icon associated with the run containing validation errors. Corrections are addressed in the same fashion.

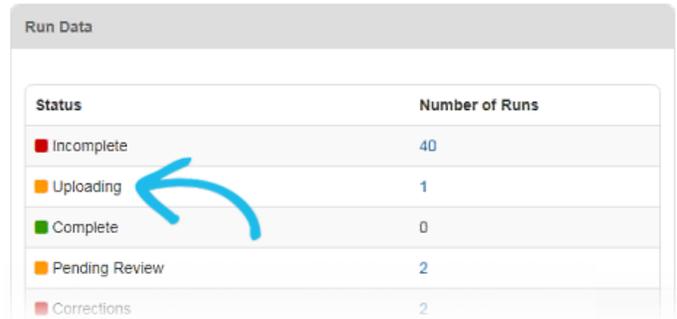
JR

RECENT RECORDS							
24 *		Hours		Go			
Q search...							
Incident	Patient	Dispatch Date	Last Modified	Status	PDF	Print	Actions
190	UNKNOWN	02/08/2018 16:33:14	02/20/2018 14:20:43	Validation Error	PDF	Print	✎
189	UNKNOWN	02/02/2018 11:09:19	02/20/2018 14:20:43	Finalized	PDF	Print	+
188	UNKNOWN	02/02/2018 11:08:33	02/20/2018 14:20:43	Addendum	PDF	Print	+
187	UNKNOWN	02/02/2018 11:07:04	02/20/2018 14:20:43	Corrections	PDF	Print	✎

Added Uploading Runs to the Run Data Section of the Dashboard

Users and managers alike can easily identify how many runs are in an Uploading state directly from the **Home** tab. The *Run Data* section on the *Dashboard* page now shows how many runs are uploading.

If runs are uploading, you can click the link associated with the number of uploading runs to further identify which particular records are uploading.



Status	Number of Runs
Incomplete	40
Uploading	1
Complete	0
Pending Review	2
Corrections	2

Created Mini Narrative Text for Pertinent Negatives

Mini narratives are now generated for pertinent negatives related to both medication and procedure events.

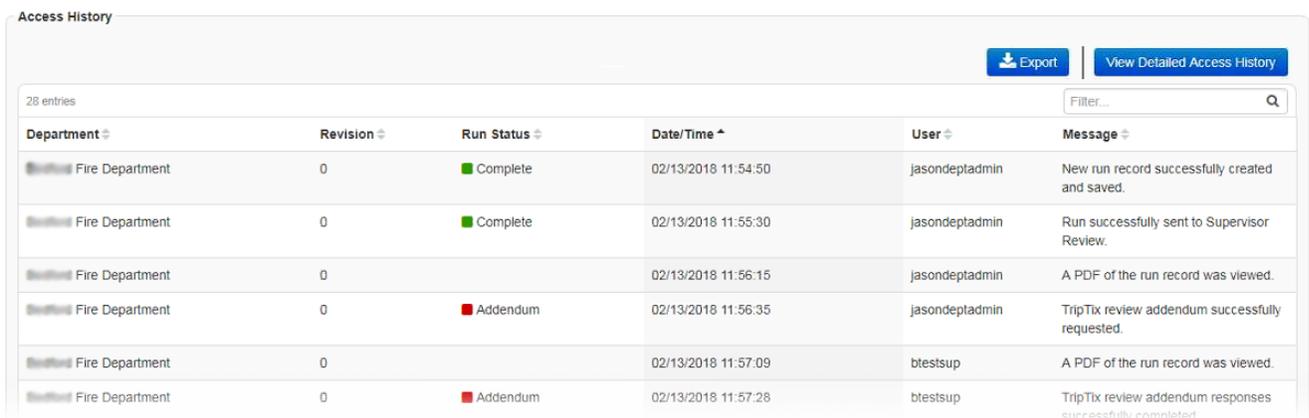
Disabled Word Wrap in Narratives

Instead of breaking words at the end of a line, text pasted into the TripTix Windows narrative text box maintains whole words on new lines when applicable. This feature lends itself to narratives that are easier to read and more accessible.

Enhanced Access History Log

A more comprehensive access history of the run is available from the Run Summary view of a run record. In this newly revised history log, the complete progression of a run is shown, including every time the run was opened by the medic, sent to a different queue, submitted for corrections, or viewed as a PDF.

The *Access History* section appears below the *Revision History* section of the Run Summary. However, the log can be viewed in its own detailed tab, and it can also be exported for easier reader consumption.

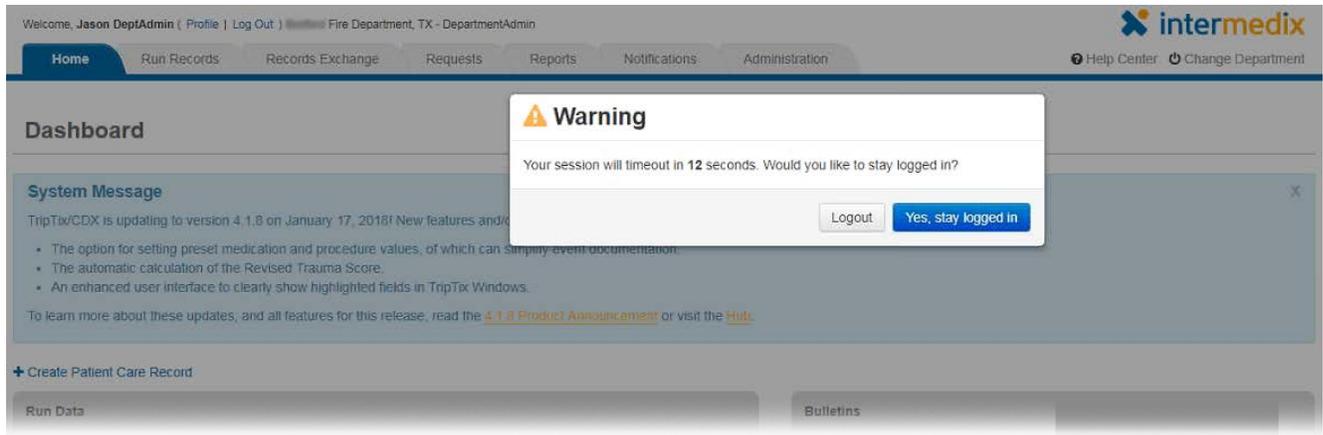


Department	Revision	Run Status	Date/Time	User	Message
Fire Department	0	Complete	02/13/2018 11:54:50	jasondeptadmin	New run record successfully created and saved.
Fire Department	0	Complete	02/13/2018 11:55:30	jasondeptadmin	Run successfully sent to Supervisor Review.
Fire Department	0		02/13/2018 11:56:15	jasondeptadmin	A PDF of the run record was viewed.
Fire Department	0	Addendum	02/13/2018 11:56:35	jasondeptadmin	TripTix review addendum successfully requested.
Fire Department	0		02/13/2018 11:57:09	btestsup	A PDF of the run record was viewed.
Fire Department	0	Addendum	02/13/2018 11:57:28	btestsup	TripTix review addendum responses successfully completed.

Updated Session Log Out Warnings

To further indicate when a session is about to automatically terminate due to inactivity, the screen turns gray three minutes prior to logging out. Additionally, one minute prior to timing out, a warning message appears to count down time remaining for a user to take action if they wish to stay logged in.

If a user has multiple tabs open, these measures are implemented across tabs so that a user is always aware of the session timeout no matter what tab is visible.



Enabled Search for Records Without an Incident or Response Number

In instances where a recent record was saved without an incident or response number, the Advanced Search feature allows you to still locate these runs.

To search for a run without an **Incident Number** or a **Response Number**, enter **EMPTY** into either of these search fields to return records without these values recorded.



The screenshot shows the "Run Information" search form. It includes several input fields: "Incident Number" with a dropdown menu set to "EMPTY", "Response Number" with a dropdown menu set to "EMPTY", "Station", "Platoon", and "Unit". To the right of these fields are labels for "PCR", "Run", "Street", "Zip", and "Destination".

Make EKG Monitor Pages Importable to TripTix Windows

Data from your EKG monitors can be attached directly to a run record from within TripTix Windows. This process is quick, easy, and intuitive, initiated from the main toolbar.

Updated Comments Redirect from Tasks Section of the Dashboard

Clicking the **View Comments** link for a run record located in the *Tasks* section of the *Dashboard* page now directs you to the run record's updated *Run Summary* page interface.

Updated Demographics for NEMSIS 3

This release includes the deployment of missing rules for NEMSIS 3 Demographics fields.